



VISTA  PET

A WORLD  
FOR ALL

# We look after all our guests. Even if they are four-legged.

The VistaJet experience is designed to ensure all passengers feel welcome and relaxed.

With one in four VistaJet Members flying with their pet, offering solutions that will care for animals is proving increasingly important.

Designed in collaboration with experienced veterinary practitioners, groomers, dieticians and coaches, the VistaPet program recognizes the unique needs and challenges faced when traveling with a pet. From travel bags and sleep mats to balanced menus, travel advice and fear of flying courses, your loyal companion can expect the same excellent support as you.

*VistaJet and its subsidiaries are not U.S. direct air carriers. VistaJet US Inc. is an air charter broker and does not operate aircraft. VistaJet Limited and VistaJet GmbH are European air carriers. All VistaJet-owned and U.S. registered aircraft are operated by properly licensed U.S. direct air carriers.*





# PET READY

*The most comfortable journey with a pet starts with a simplified booking service, continues with a happy and uneventful flight, and ends at a pet friendly destination.*





## VISTAPET POCLETTE

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On board select flight, passengers will receive a **VistaPet Pochette** - a travel bag containing a collection of items to take care of your pet during and after your flights.

Your dog will love the flavorful selection of hand-made natural treats from **Marleybones**, made with 60% fresh beef and filled with superfoods.

**L'Floof's** Travel Grooming Set includes orange & cedarwood detangle spray and natural nose & paw balm. Bone toys will keep your dog entertained throughout the flight.

· *The VistaPet Pochette is available on select VistaJet flights* ·



## A BALANCED MENU

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All VistaJet Program Members can request a dedicated menu to keep their pet hydrated and healthy.

We have developed a pet menu comprising of prime cuts of fresh meat and fish. A typical menu could include an entrée of roast tenderloin, baked salmon or roast chicken served with steamed, roasted or raw vegetables and whole grain brown rice.

Your VistaJet Cabin Host will offer natural flower essences which can be mixed with your pet's drinking water to aid relaxation during the flight.

· *The VistaPet menu can be requested by VistaJet Program Members from selected airports* ·





## A SAFE AND SOFT CABIN

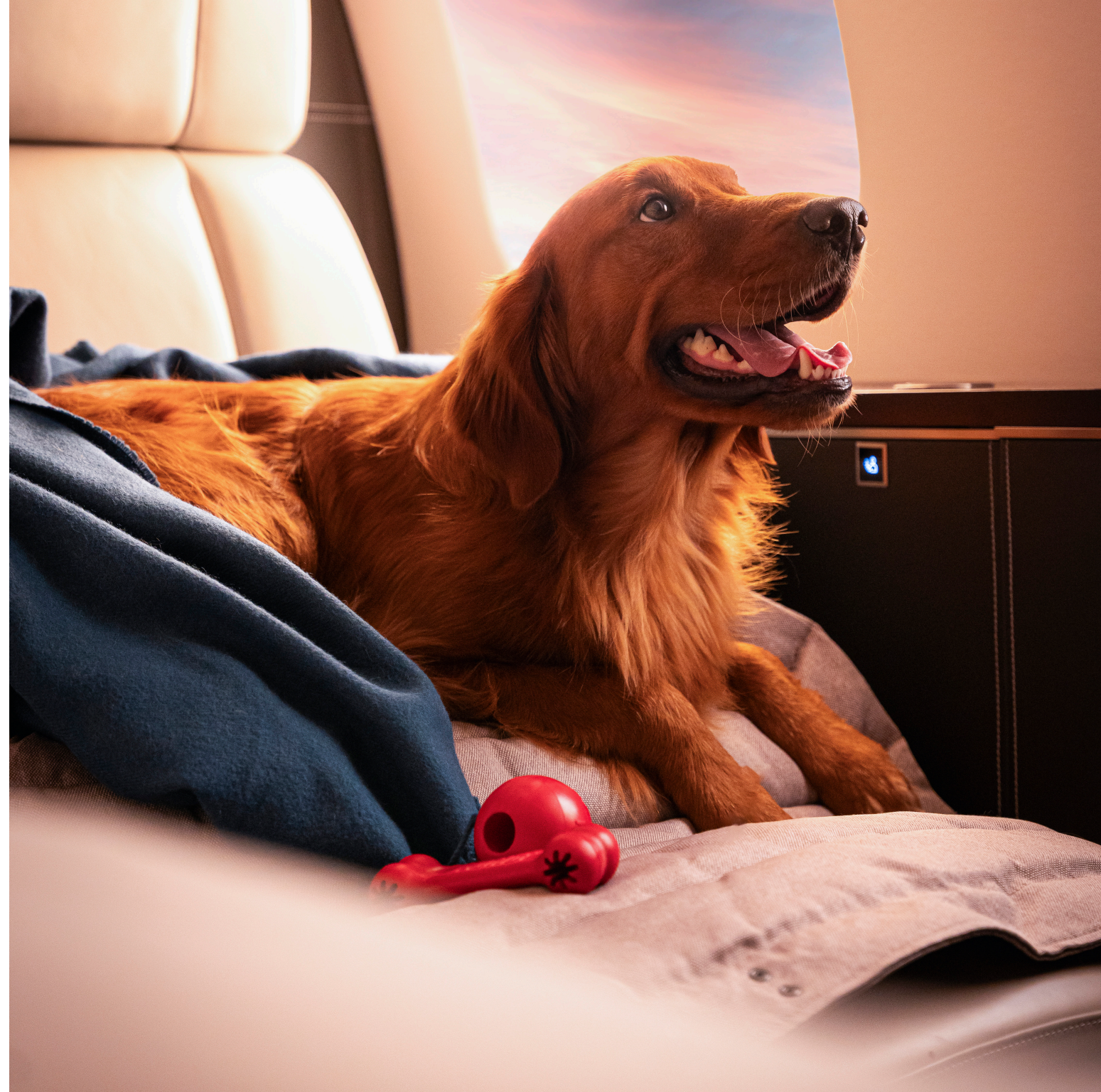
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The safety of your pet is of the utmost importance. Flying regulations require that animals are kept on their leash or in their travel cage during take-off, landing and any turbulence.

Guide dogs are exempt from this requirement.

The cage should always be big enough for your pet to feel comfortable in at any time, free to stand up, lie down and turn as they wish.

On your aircraft you will also find a handmade **Labbvenn** sleep mat, so they can sit down near you, wherever you are.







## OUR PARTNERS

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L'floof  
LONDON

L'floof London is a lifestyle brand dedicated to crafting natural products for dogs. Made in the UK with a focus on sophisticated design and uncompromising quality, each creation is thoughtfully developed to elevate the everyday care of dogs. L'floof London is where wellness, style, and indulgence come together to celebrate the bond between dogs and the people who adore them.

**MARLEY  
BONES**

Marleybones is a UK-based, female-founded dog nutrition brand redefining convenience without compromise - best described as fine dining for dogs with a taste for something better. Crafted in the UK using only premium ingredients, Marleybones' gourmet air-dried treats feature 60% fresh British meat as the #1 ingredient and are enriched with superfoods for exceptional nutrition.

Marleybones' vet-backed range also includes Pantry Fresh® meals, gently slow-cooked in recyclable cartons, functional Supplement Chews, and a plant-based Omega Booster - all served in Plastic Neutral Packaging. Rooted in nutritional science and designed for modern lifestyles, Marleybones makes it effortless to feed dogs better, every day.

L A B B V E N N



Labbvenn was founded in 2016 by two people who love dogs and are happy owners of a shaggy quadruped. Based in the foothills of the Sudetes Mountains in Poland, Labbvenn products combine minimalist designs with easy care.

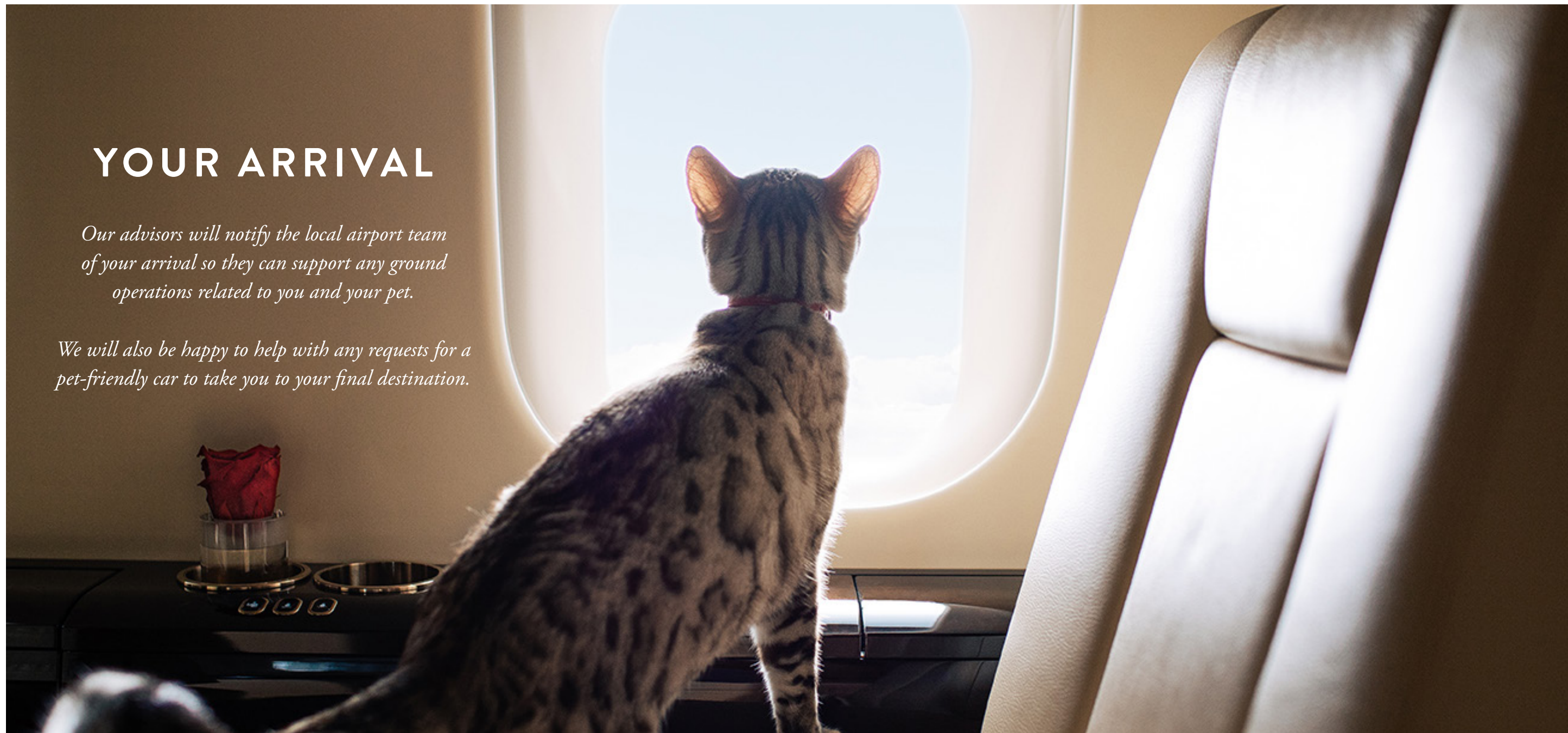
Labbvenn's range consists of modern, well-crafted pet products that are also perfect for their owners to complement even the most demanding interiors. The high quality, detailed designs are handmade made in the EU and materials come from certified sources in Italy, Germany and Poland.



# YOUR ARRIVAL

*Our advisors will notify the local airport team of your arrival so they can support any ground operations related to you and your pet.*

*We will also be happy to help with any requests for a pet-friendly car to take you to your final destination.*







## PET DESTINATIONS

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The VistaPet program makes traveling with your pet seamless, even at destination.

To make your entire trip enjoyable, VistaJet has selected a collection of pet-friendly facilities and partners all around the globe - whether you require a pet hotel in London, the best pet salon in New York or a photography session to capture moments with your pets around the world, just ask us for advice.

We would be happy to help you find pet walkers and trainers, or suggest unforgettable experiences including pet yoga, rafting and surfing.



A photograph of a tabby cat lying on its side on a brown carpet with a white square pattern. The cat's head is tucked under a tan leather chair, and its long, striped tail extends upwards and to the left. The background is dark and out of focus.

# THE WORLD IS COMPLEX

*VistaJet is here to help you.*





## THE SIMPLEST WAY TO BOOK

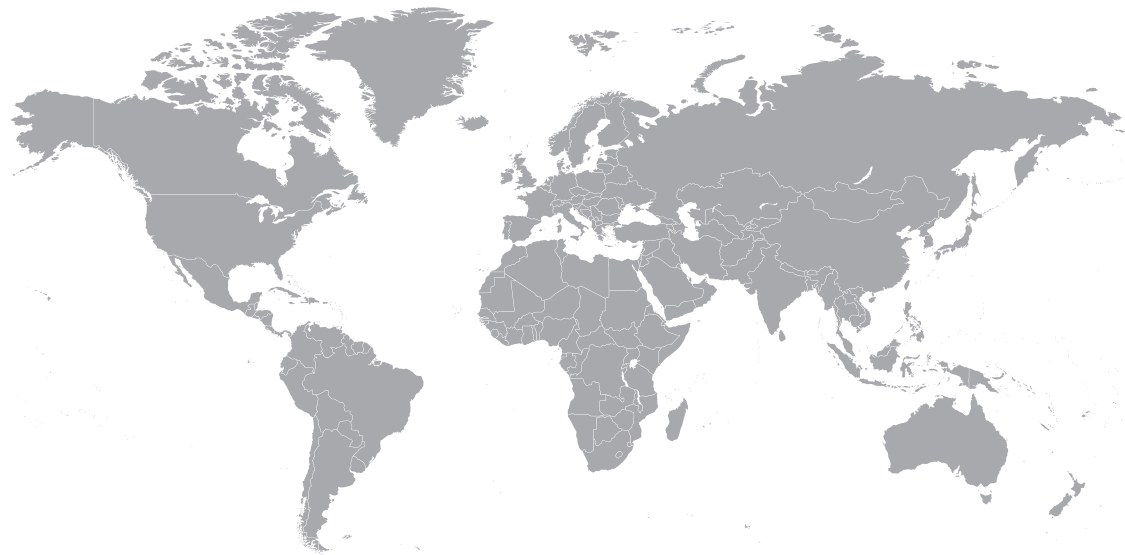
The simplest way to fly with a pet starts with a call to your customer service team. Depending on where you are flying to and from, we may ask you to provide us with some information about the pets that will accompany you on your travels.

Typically, we will need to know:

- |  |   |  |   |  |
|--|---|--|---|--|
|   |    |   |    |   |
| TYPE OF PET  | BREED   | WEIGHT   | NAME  | MICROCHIP  |
|  |  |  |  |  |
| PASSPORT<br>DETAILS  | RABIES<br>VACCINE   | TAPEWORM<br>TREATMENT  | DIETARY<br>DETAILS  | FLIGHT<br>HISTORY  |

With these simple details at hand, your customer service team will support you with your pet bookings across the world.





Unfortunately, there are no standard rules for the transport of pets around the globe.

Additionally, not all airports are authorized points of entry for pets into a country.

Our team will be able to confirm if your arrival and destination airports accept pets and whether the regulations of those countries make it possible to take your desired route.

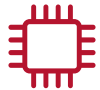
VistaJet's customer service team will be able to advise you on which rules and regulations apply to your flight and destination, as well as which documents are needed to visit any country with your pet. While rules for flying with dogs, cats and ferrets tend to be similar across the world, other types of pets will likely be subject to different requirements.

We have summarized the most important rules for non-commercial transportation when you or your representative are flying with your pets, or if they fly five days before or after you. Different rules apply for flying pets for commercial reasons, like adoption or selling.





# UNITED STATES



The USA **does not** require your pet to be **microchipped**, however it is highly recommended that you microchip your pet with a 15 digit ISO 11784 compliant device and register your contact details prior to your travels.



- The Centers for Disease Control and Prevention (CDC) govern the importation of animals into the USA. The CDC **requires dogs to be vaccinated against rabies** if they are coming from [Rabies High Risk Countries](#);
- Dogs that have never been vaccinated against rabies must be vaccinated **at least 30 days prior to arrival**. Adult dogs older than 15 months of age that have previously received a rabies vaccination given no earlier than at three months of age and that has since expired, may be imported immediately after a booster vaccination without the need to wait for 30 days;
- **Cats are not required** to get a rabies vaccine to enter the USA, however requirements may be subject to state and local ordinances.



Dogs and cats must be healthy upon arrival. **The CDC will not require health certificates** for pets for entry into the USA, however this **may differ for some state laws**. If this is the case, the health certificate must be issued by a licensed veterinarian in English or be accompanied by a version translated into English.



Dogs traveling from [countries where screwworm exist](#) will need a **certificate** signed by an authorized veterinarian from the departure country executed within five days prior to traveling to the USA.



Depending on the specific port of entry, U.S. Customs and Border Protection **may require** certain breeds of dogs to be **muzzled** or locked in a **protective carrier cage**.

*Each state and U.S. territory has its own rules, which may differ from federal regulations.  
For example, Hawaii and Guam require quarantine.*



# UNITED ARAB EMIRATES



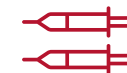
Emirates (UAE) **require that you microchip** your pet with a 15 digit ISO 11784 compliant microchip and register your contact details prior to your travels.



Each pet brought on your travels **needs a vaccination card/certificate**, clearly displaying your pet's rabies vaccination, including the vaccine's manufacturer, batch number and expiration.



The **rabies vaccination** must be administered **between 21 days and 12 months** prior to arrival in the UAE, regardless if it is a primary vaccination or a booster.



- Cats and dogs are required to be **treated against internal and external parasites** within 10 days of transportation;
- Dogs must also be **vaccinated against Distemper, Canine Hepatitis, Leptospirosis and Parvovirus**;
- Cats must also be **vaccinated against Feline Rhinotracheitis, Calicivirus and Panleukopnia**.



No **sooner than 21 days** after your pet has had its **rabies vaccination**, you are **required to apply for an Import Permit** from the Ministry of Climate Change and Environment. The application can be completed either in person or online in advance of your pet's arrival in the UAE. The Import Permit is valid for 30 days from the date of issue and the ministry will charge a fee per permit. No more than two pets can be listed on one permit.





# GREAT BRITAIN



- From January 2021, when entering to or returning from GB (England, Scotland and Wales), your pet must have one of the following documents:
  - An **animal health certificate (AHC)** issued in GB used to travel to the EU – which you can use to re-enter GB for up to 4 months after it was issued.
  - A GB **pet health certificate** (for travel into GB only).
- **Important:** please note that an **EU passport** issued in an EU member state (or in GB,) or a pet passport from another part 1 listed country, is still valid to enter GB, if it was issued **before 1 January 2021**.
- Your pet will not need any of the above documentation, if it is entering GB from:
  - Northern Ireland
  - The Channel Islands
  - The Isle of Man



- Ensure that you **microchip your pet** with a IOS 11784 compliant device and register your contact details with an official veterinarian prior to your travels.
- Your pet must be microchipped **before or at the same time** as its rabies vaccination, or your pet will need to be vaccinated again.
- **Important:** make sure your veterinarian puts your pet's microchip number in its animal health certificate.



- If you are travelling from the EU and other listed third countries, your pet will need to be **vaccinated against rabies 21 days before entering GB**.
- Note that there are different requirements for pets entering from certain third countries, such as a **rabies blood test**.



- In some cases, dogs must also be **treated against tapeworm** before entering GB (ask your vet which countries require this).
- Should your dog need a tapeworm treatment, you must get this done no less than 24 hours and **no more than 120 hours** (5 days) before entering GB.
- You **do not need** to treat your dog for tapeworm if you are travelling directly to GB from Finland, Republic of Ireland, Northern Ireland (NI), Norway or Malta.

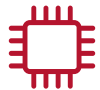




# EUROPEAN UNION



- Cats, dogs and ferrets **can travel freely** between [EU member states](#) if they have an **EU pet passport**;
- The EU pet passport must contain **valid certificates** of the required rabies vaccine and tape worm treatment;
- The EU pet passport is issued only for cats, dogs and ferrets.



Your pet **needs to be microchipped** by an authorized veterinarian. Your pet does not need a microchip if it has a readable tattoo done on or before July 3rd, 2011.



- You are **required to vaccinate** your cat, dog or ferret **against rabies** before you can bring it with you on your travels;
- The vaccination must be administered by an authorized veterinarian **at least 21 days before** the date of your flight and **not more than three months**;
- Your pet needs to be at least 12 weeks old before you can get them vaccinated against rabies;
- Your pet must get regular booster vaccinations. Your veterinarian can confirm when the next booster is due.



- Dogs **must be treated against tapeworm** to access the United Kingdom, Ireland, Finland or Malta;
- The treatment can be given by an authorized veterinarian within a period of **not more than 120 hours and not less than 24 hours before** the scheduled arrival.



**Additional documents might be needed** when flying to designated airports outside of the EU, or if you travel with other types of pets.

## TRAVELING TO THE EU FROM NON-MEMBER COUNTRIES



- Your pet is required to have a **blood sample taken a minimum 30 days after the rabies vaccination**. Ask your veterinarian if your pet needs a rabies vaccination or booster before the blood test;
- The blood sample of your pet must be sent by your veterinarian to an [EU-approved blood testing laboratory](#) and register a rabies antibody level of **at least 0.5 IU/ml**;
- Your pet can **travel** to the EU **three months after the date of the successful blood test**;
- If your pet's rabies vaccinations are kept up to date with boosters before the expiry of the previous vaccination, you will not be required an additional blood test next time you fly to the EU.

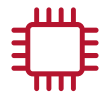


- You must get a **health certificate** for your pet by an authorized veterinarian no more than 10 days before you travel to the EU.
- Your pet's health certificate will be valid for:
  - 10 days after the date of issue for entry into the EU;
  - Four months of onward travel within the EU.





## HONG KONG



All cats and dogs entering Hong Kong **must be microchipped** with an AVID 9-digit microchip or an ISO compatible microchip. However, if your dog does not have an AVID 9-digit microchip, and if it is more than five months old, it will be rechipped with an AVID 9-digit upon arrival in Hong Kong.



If your cat or dog is from a [Group 2 or 3 country](#), then it **must be vaccinated against rabies between 30 days and 12 months prior** to entry into Hong Kong.



- All dogs must be vaccinated against Canine Distemper, Infectious Canine Hepatitis and Canine Parvovirus;
- All cats must be vaccinated against Feline Panleucopaenia and Feline Respiratory Disease Complex.



- Cats and dogs **need an import permit from the Agriculture, Fisheries and Conservation Department**. The permit is valid for six months and will cover the import of one animal.
- Pets are also **required to get a Veterinary Certificate** for Hong Kong, issued by an authorized veterinarian within 14 days of entering Hong Kong.



## MAINLAND CHINA



China **does not require pets be microchipped**. However it is highly recommended that you microchip your pet with a 15-digit ISO 11784 microchip and register your contact details prior to your travels.



- You will need a **vaccination certificate** for each pet you bring to Mainland China, clearly displaying your pet's **rabies vaccination**, including the vaccine's manufacturer, batch number and expiration.
- The **rabies vaccination** must be administered **between 30 days and 12 months prior** to arrival in Mainland China.



- Dogs should also be vaccinated against Canine Distemper, Parvovirus and Coronavirus;
- Cats should be vaccinated against **Feline Distemper, Peritonitis and Feline Leucopenia**.

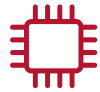


A **licensed veterinarian must fill out a Veterinary Certificate** for Mainland China within 14 days of entry, and it must be stamped by the government of the exporting country.





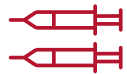
# INDIA



India **requires you to microchip** your pet with a 15 digit ISO 11784 compliant microchip and register your contact details prior to your travels, to help should your pet be separated from you.



Your cat or dog is **required to be vaccinated against rabies between 30 days and 12 months prior** to entry into India.



- Dogs are required to be **vaccinated against Distemper, Hepatitis, Parvovirus, Leptospirosis, Parainfluenza and FVRCP**;
- Cats are required to be **vaccinated against Feline Enteritis and Feline Pan Leukopenia**.



It is required that all pets traveling to India with their owners get a **No Objection Certificate (NOC)** issued by the Animal Quarantine Station prior to entering the country. The NOC must be applied for in person by the owner of the pet, owner's representative or an authorized agent.

# MORE RESTRICTIVE COUNTRIES



SWITZERLAND

Please remember that the list of airports you can fly to with your pet will depend on your departure country.



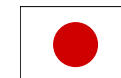
SOUTH AFRICA

Depending on your departure country, dogs may be subject to 14 days quarantine.



MALDIVES

It is not permitted to bring dogs to the Maldives.



JAPAN

- Cats and dogs are only allowed to enter Japan 180 days after the rabies antibody test is passed;
- You must notify the Animal Quarantine Service at the arrival airport no less than 40 days prior your arrival date.



SAUDI ARABIA

- Only Saudi residents are allowed to bring pets into Saudi Arabia;
- Only hunting, guarding and guide dogs can be imported into Saudi Arabia.



AUSTRALIA &  
NEW ZEALAND

Pets will be subject to 10 days quarantine, unless you are flying from Norfolk Island, Australia or New Zealand.





# RESTRICTED DOG BREEDS

Some dog breeds are less easy to travel with than others, and some may be banned from entry into certain countries.

Here is a reference list for the breeds that are subject to more restrictions:

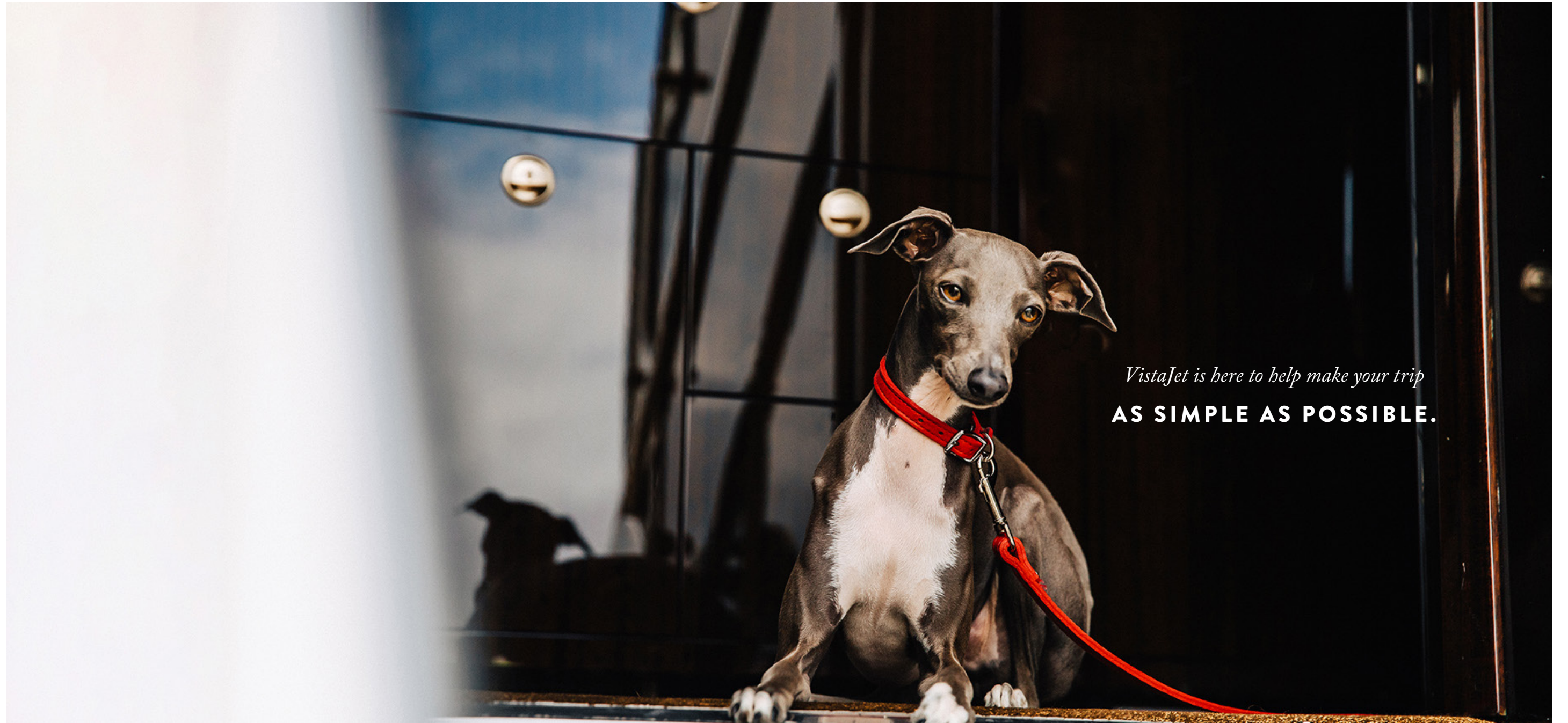
- American Pit Bull
- Pit Bull Terrier
- Pit Bull
- American Staffordshire Terrier
- Staffordshire Bull Terrier
- American Bulldog
- Neapolitan Mastiff
- Japanese Tosa (Inu)
- Akita
- Dogo Argentino
- Fila Brasileiro

The information provided in this booklet is for reference only and is not to be relied on. While we have made every attempt to ensure that the information contained in this document is accurate and current at the time of publication, additional rules and regulations may apply and laws may change. As a result, it is the sole responsibility of our customers and passengers to ensure that pets transported with or for them comply with the laws and regulations in the country of departure and the country of arrival. Your VistaJet representative cannot give advice on such laws and regulations and any guidance given by VistaJet and its representatives must be verified by you and not relied on.

*Last updated October 2025*







*VistaJet is here to help make your trip*  
**AS SIMPLE AS POSSIBLE.**





While for most travelers flying with pets can be a stressful experience, traveling by VistaJet with them is as seamless and easy as possible.

To fly anywhere with your pet, ask VistaJet.

[vistajet.com/pets](https://vistajet.com/pets)

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